

Remote Deposit Update D247 v4.1.1 – Create New Deposit Button Isn't Functioning

In Internet Explorer (IE):

- 1. Close all Internet Explorer windows.
- 2. Open a new Internet Explorer browser (IE).
- On the top menu click 'Tools' > Internet Options.

(If you don't see the menu, press the Alt key to show the menu bar.)

4. In the 'General' tab, under 'Browsing History' section, click Delete.



Tools Help

Delete browsing history	Ctrl+Shift+Del
InPrivate Browsing	Ctrl+Shift+P
Turn on Tracking Protection	
ActiveX Filtering	
Fix connection problems	
Reopen last browsing session	
Add site to Apps	
View downloads	Ctrl+J
Pop-up Blocker	>
Windows Defender SmartScreen Filter	>
Manage media licenses	
Manage add-ons	
Compatibility View settings	
Subscribe to this feed	
Feed discovery	>
Performance dashboard	Ctrl+Shift+U
F12 Developer Tools	
Report website problems	
Internet options	1



 In the 'Delete Browsing History' window, select the check boxes for 'Temporary Internet Files' and 'Cookies and website data'.

IMPORTANT NOTE: Uncheck the box for 'Preserve Favorites website data' or the steps will not work.



- 6. Click Delete.
- 7. Login into Remote Deposit and try to create the deposit again.