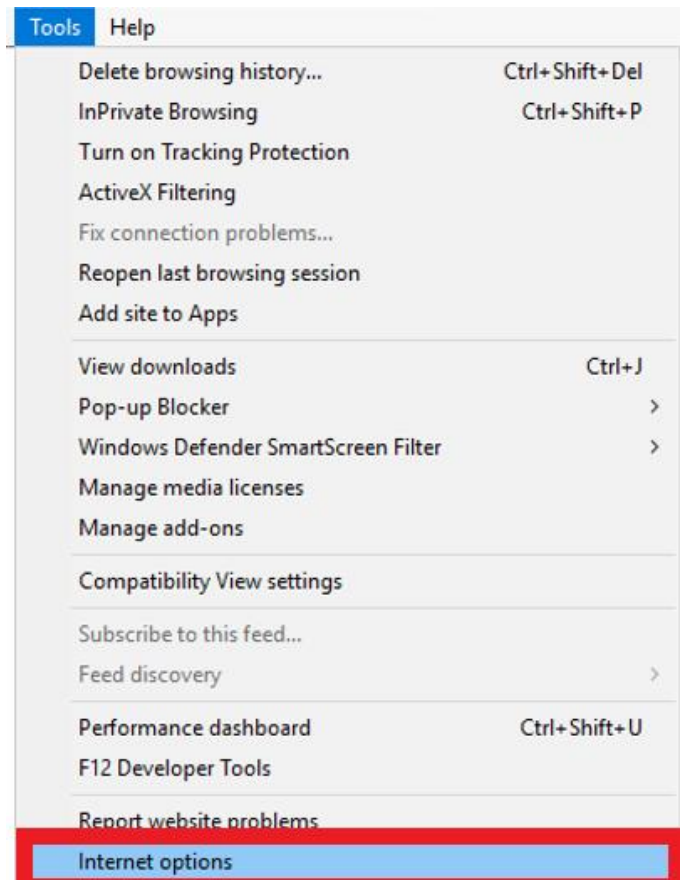
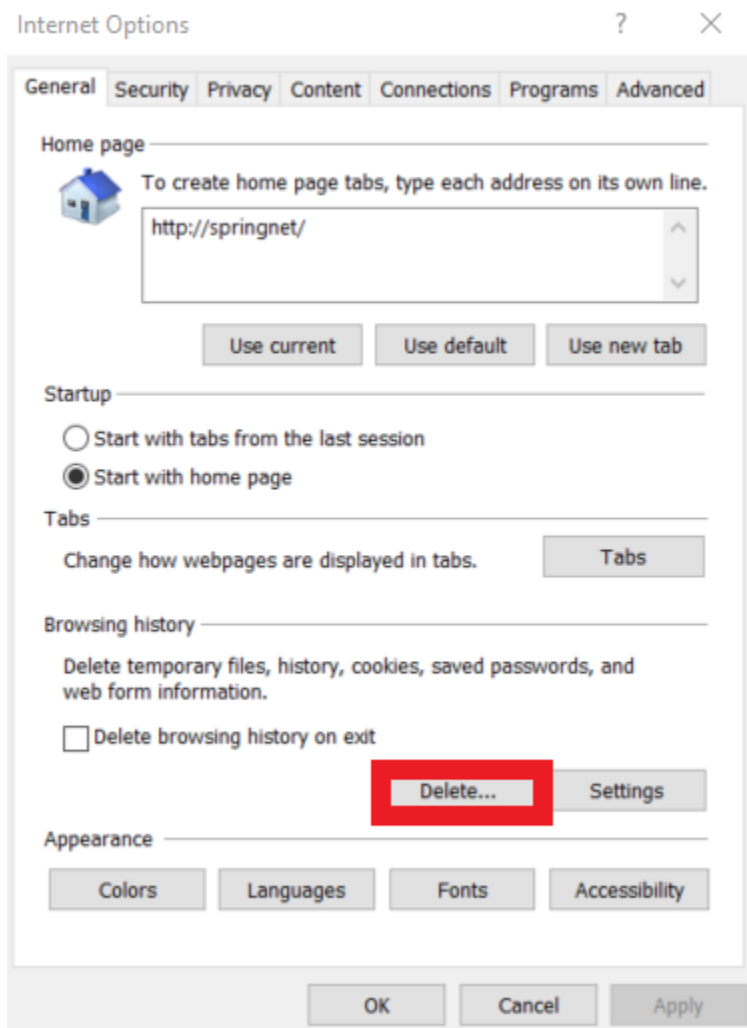


Remote Deposit Update D247 v4.1.1 – Create New Deposit Button Isn't Functioning

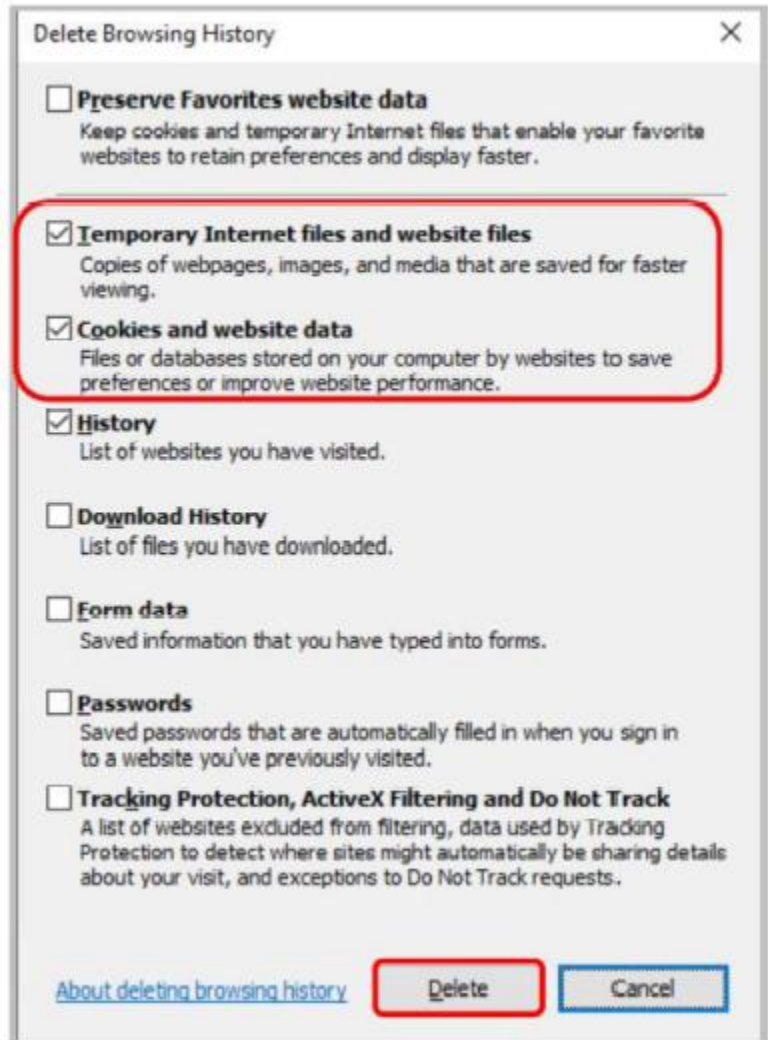
In Internet Explorer (IE):

1. Close all Internet Explorer windows.
2. Open a new Internet Explorer browser (IE).
3. On the top menu click 'Tools' > Internet Options.
(If you don't see the menu, press the Alt key to show the menu bar.)
4. In the 'General' tab, under 'Browsing History' section, click Delete.



5. In the 'Delete Browsing History' window, select the check boxes for 'Temporary Internet Files' and 'Cookies and website data'.

IMPORTANT NOTE: *Uncheck the box for 'Preserve Favorites website data' or the steps will not work.*



6. Click Delete.
7. Login into Remote Deposit and try to create the deposit again.